Second SMART SERVICES SUMMIT 2019
Hot topics in smart services

Decision Making Services for Capital Equipment over its operational Lifecycle

Invitation to participation

September 13th, 2019
Proceeded by an optional networking dinner on September 12th

Place: Swisscom Business Campus, Turbinenstrasse 30, 8005 Zürich

Swiss Alliance for
Data-Intensive Services

Organizer:

Swiss Alliance for Data-Intensive Services

Expert Group Smart Services

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Smart Services Summit 2019

Following on from the successful half-day Smart Service Summit in 2018 we are following with a similar format of short papers and posters to foster closer collaboration between industry and academia.

Theme

Development and application of Smart Services to support improved decision-making for manufacturers, operators, maintenance providers, and asset managers.

Outcomes

- To share challenges and solutions for Smart Services
- To improve the efficiency of delivery within existing value propositions
- To support the development of new value propositions to improve competitiveness

Summit

Invited presentations from international industry experts will frame the summit. These will be followed by short academic presentations, which will be followed with in-depth discussions. There will be an extended poster market place to stimulate networking and exchanges further.

- Industrial perspective of challenges
- Academic perspective
  (presentation and a 4-8 page paper)
- Poster market place
  (each supported with a 4-page paper)

A book of abstracts will be published (PDF form).

Call for academic presentations and posters

Please send short 300 word abstracts using the link
https://www.surveymonkey.com/r/83WVLMJ
to the co-chairs Shaun West and Jürg Meierhofer Smart Summit before **August 1st 2019.**

SMART SERVICES SUMMIT - AGENDA
Hot topics in Smart Services

Sept. 12th, 19.00	Optional networking dinner
Sept. 13th	Smart Summit
09.00 – 09.15	Welcome to workshop and intro
09.15 – 12.00	Session 1: presentations + breaks for poster review
12.00 – 13.00	Lunch
13.30h – 15.30	Session 2: presentations + breaks for poster review
15.30 – 15.45	Wrap up and closing

A fee of CHF 90 will be charged for the Summit (CHF 140.- for Non-Member of the Swiss Alliance for Data-Intensive Services), an additional CHF 60 will be charged for the option networking dinner.

Please register at: https://en.xing-events.com/smartservicessummit

The papers and the posters will be published after the event in PDF form.

QR code to the abstracts